

31.10.20

The John Graham Centre
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Canterbury
CT2 9EF

01227 478 564

Dear Student/Parent/Carer,

We wanted to keep you updated regarding the new tier system, how this affects us and what actions we are and will be taking. As it stands the JGC is in a Local COVID Alert Level Medium Area which means the area is in line with national restrictions.

Social distancing rules now vary on the Tier of the local area – details can be found at the end of this letter. . As with the “Rule of Six” day centres are considered to be ‘support groups’ which are able to meet in groups of up to 15 people. We are conforming with this by having “Bubbles” of students which do not mix. The same exemption applies in Tier 2 and Tier 3 and therefore, we will continue to do everything possible to remain open if we do move into Tier 2 or 3, or even in the event of further national lockdowns. We do understand that at this time some people may begin to feel more anxious about attending in person and that individuals may decide that they do not want to. If this is the case, we would love to continue to support those students by offering them virtual sessions and we are ready to expand these if necessary. If anyone would like to discuss this option, we urge you to contact the main office on the telephone number provided above.

In line with the new Tier system we have reviewed our Action Plan and put comprehensive measures in place to address what we will do if the area the JGC is in, or an area any of our students travel from, goes into Tier 2 or 3. Our aim is always to remain open but we may have to consider reducing student capacity again and closing to students who would be travelling from areas that are in Tier 3. Unfortunately, this could mean that we have to look at further reducing the number of students in attendance each day and we may have to ask students to drop a day in order for us to be able to maintain safe student numbers on site.

As many of you will be aware now, we have had to cease providing transport and going forward we will not be resuming the service when things return to normal as it is no longer a viable part of the business. We understand that this will be a disappointment to some and we are truly sorry, it was a difficult decision to make but we feel it was the correct one at this time. We want to thank everyone for their understanding regarding this matter, we have been blown away by your continued support during these difficult times.

Finally we would like to thank you to everyone who has completed and returned the survey we sent out a few weeks ago, the information we got from these has been extremely helpful and goes a long way towards helping us understand just how important day services like ours are to the people that access them. The feedback we received was overwhelmingly positive and we have taken on board everyone’s thoughts and suggestions and are implementing new procedures as a direct result of this. Again, thank you very much and we always welcome your thoughts, suggestions and feedback so please do continue to let us know if you think there is anything we could do differently. The best way to get in touch is by emailing reception@thejohngrahamcentre.co.uk so that your information is passed on to the most relevant person.

Kindest regards,

The Management Team



Covid-19 alert levels in England

Level 1: medium

Nationwide restrictions, including:

- only meet other people in groups of six or less ('rule of six')
- 10pm curfew for hospitality venues

Level 2: high

As Level 1, plus:

- no households allowed to mix indoors
- 'rule of six' applies outdoors, including private gardens

Level 3: very high

As Level 1, plus:

- no households allowed to mix indoors or outdoors
- all pubs & bars to close, unless they can operate as a restaurant
- people advised against travel in & out of areas

PA graphic
